

MassMutual Tele-CMI and paramed exam changes extended through March 31

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To give us additional time to review and assess the results of the pilot, MMSD Life New Business and Underwriting will extend the changes to the tele-CMI and paramedical exam (paramed) programs. The goal of the enhancements was to provide for a better term-, whole-, and universal-life insurance underwriting experience and industry alignment.

Requirement eligibility and pilot changes

In lieu of the existing tele-CMI process, we introduced the paramed (Part 2) and a new Electronic Inspection Report (EIR) provider for proposed insureds using the following age and coverage amount parameters:

- **Ages 17-60** will use a paramed for amounts of \$3,000,001-\$10 million.
- **Ages 61-70** will use a paramed for all amounts.
- **Ages 71+** will continue to complete a Tele-CMI.

There will continue to be no change for DI. DI applications will still use Tele-CMI if applicable and if a Concur application comes in with both DI and Life at the same time, then it will follow the DI Tele-CMI process.

FURTHER INFO:

- For support, call MMSD New Business & Underwriting at 1-800-601-9983, Option 4.
- For Underwriting Marketing Materials, visit our [MMSD Underwriting Digital Hub](#).



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